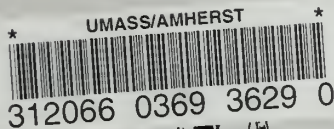**Commonwealth of Massachusetts**
Board of Library Commissioners

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MASSACHUSETTS
PUBLIC LIBRARY DATA

Electronic Services
FY2001 Data
(July 1, 2000 - June 30, 2001)

Compiled: May, 2002
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Introduction

The *Electronic Services Report* displays data submitted by 366 (99%) of the Commonwealth's 371 independent public libraries on the FY2002 Annual Report Information Survey that requested data for FY2001 and as of 6/30/01.

This year, the number of users of electronic resources is shown as an average weekly count rather than an annual figure. Whether the library had an ebook reader for patron use is the **new data item** added this year.

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Electronic Services
FY2001 Data

Table of Contents

Electronic Services Summary

Number of Libraries	Number of Munics	Service
361	340	provided access to electronic services.
275	258	reported 88,306 users of electronic resources in a typical week.
361	340	provided access to the Internet.
362	341	had 4,604 computer terminals available for public use.
361	340	had 3,197 PC's accessing the Internet with a graphical user interface.
197	191	had a home page as of June 30, 2001
90	88	reported 28,097,410 hits on their library's home page.
285	277	spent $5,240,133 for network expenditures
321	304	held 38,461 materials in electronic format, which was 0.1% of total holdings.
191	189	subscribed to 1,595 electronic subscriptions, which was 1.8% of all subscriptions.
179	174	held Internet training sessions.
33	32	had ebook readers for patron use.

366 libraries in 343 municipalities reported electronic services data.

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group A (0 - 1,999)								
Alford	399	did not report						
Aquinnah	344	0	2	12	50	0	1,200	
Ashfield	1,800	0	1	10	0	0	N/A	
Becket	1,755	0	2	23	40	0	N/A	
Blandford	1,214	0	1	22	0	0	NC	
Buckland	1,991	3,271	1	1	18	0	N/A	
Charlemont	1,358	0	1	5	2	0	N/A	
Chester	1,308	0	1	3	1	0	N/A	
Chesterfield	1,201	0	1	6	0	0	N/A	
Chilmark	843	0	2	5	27	0	4,800	
Clarksburg	1,686	0	3	NC	5	0	N/A	
Colrain	1,813	1,882	1	NC	8	0	N/A	
Conway	1,809	0	1	3	0	0	N/A	
Cummington	978	0	1	1	0	0	N/A	
Egremont	1,345	0	1	9	4	0	N/A	
Erving	1,467	did not report						
Florida	676	0	1	2	4	0	N/A	
Gill	1,363	0	1	8	0	0	N/A	
Goshen	921	0	1	6	2	0	N/A	
Gosnold	86	0	0	NC	0	0	N/A	
Granville	1,521	0	3	17	75	0	N/A	
Hancock	721	0	1	NC	0	0	N/A	
Heath	805	0	1	15	1	0	N/A	
Hinsdale	1,872	0	1	30	4	0	N/A	
Leverett	1,663	0	1	1	2	0	NC	
Leyden	772	0	1	5	20	0	NC	
Middlefield	542	0	1	NC	13	0	N/A	
Monroe	93	did not report						
Monterey	934	0	1	4	2	0	N/A	

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
FY2001 Featured Report - Electronic Services								
Montgomery	654	0	1	2	17	0	N/A	
Mount Washington	130	0	1	15	0	0	N/A	
New Braintree	927	0	1	7	0	0	N/A	
New Marlborough	1,494	0	1	12	68	0	N/A	
New Salem	929	0	1	3	9	0	N/A	
Oakham	1,673	1,832	1	9	37	0	NC	
Otis	1,365	did not report						
Pelham	1,403	0	8	32	49	0	N/A	
Peru	821	0	1	3	0	0	N/A	
Petersham	1,180	1,722	1	1	59	0	N/A	
Phillipston	1,621	0	1	NC	0	0	N/A	
Plainfield	589	0	1	NC	0	0	N/A	
Richmond	1,604	1,832	2	5	5	1	N/A	
Rowe	351	did not report						
Royalston	1,254	0	2	NC	18	0	N/A	
Russell	1,657	0	1	NC	54	0	N/A	
Sandisfield	824	0	1	2	0	0	N/A	
Savoy	705	did not report						
Shutesbury	1,810	0	1	9	20	0	NC	
Tolland	426	0	1	NC	0	0	N/A	
Tyringham	350	0	1	NC	0	0	N/A	
Wales	1,737	0	2	17	43	0	N/A	
Warwick	750	0	1	12	19	0	N/A	
Wendell	986	0	1	17	0	0	N/A	
West Stockbridge	1,416	0	1	40	50	0	N/A	
Westhampton	1,468	0	1	24	1	0	N/A	
Whately	1,573	0	1	NC	0	0	N/A	
Windsor	875	0	1	5	3	0	N/A	
Worthington	1,270	0	3	25	20	0	1,506	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group B (2,000 - 4,999)								
Ashby	2,845	0	1	7	42	0	N/A	
Avon	4,443	9,614	5	650	0	3	N/A	
Berlin	2,380	1,832	2	NC	146	0	N/A	
Bernardston	2,155	0	1	7	40	0	N/A	
Bolton	4,148	1,812	1	25	8	0	NC	
Boxborough	4,868	3,162	1	26	32	1	1,300	
Boylston	4,008	5,616	2	NC	299	0	N/A	
Brimfield	3,339	0	2	6	20	0	N/A	
Brookfield	3,051	2,269	1	7	34	0	N/A	
Carlisle	4,717	16,953	9	540	11	3	N/A	
Cheshire	3,401	0	1	3	3	0	N/A	
Deerfield	4,750	1,832	1	24	0	0	N/A	
Dunstable	2,829	4,200	2	NC	58	0	N/A	
East Brookfield	2,097	1,832	1	4	107	0	N/A	
Edgartown	3,779	19,832	6	163	102	0	NC	
Essex	3,267	8,873	2	6	18	2	N/A	
Hadley	4,793	2,100	2	8	26	1	N/A	
Hardwick - Gilbertville	2,622	0	1	10	30	0	N/A	
Hardwick - Paige Memorial	2,622	0	1	15	7	0	N/A	
Hatfield	3,249	1,785	2	3	24	0	N/A	
Holland	2,407	0	1	NC	64	0	N/A	
Hubbardston	3,909	1,696	1	10	12	0	N/A	
Huntington	2,174	0	4	25	41	0	N/A	
Lanesborough	2,990	0	2	10	20	0	N/A	
Millville	2,724	2,192	2	NC	37	0	N/A	
Nahant	3,632	0	1	1	2	0	N/A	
North Brookfield	4,683	2,332	1	20	12	0	N/A	
Northfield - Dickinson	2,951	1,722	1	13	29	0	NC	
Northfield - Field	2,951	0	1	5	0	0	N/A	

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Oak Bluffs	3,713	12,346	5	51	108	0	24,312	
Paxton	4,386	1,832	7	NC	76	2	2,000	
Plympton	2,637	5,231	2	3	0	0	NC	
Princeton	3,353	1,832	2	5	63	6	NC	
Provincetown	3,431	12,296	5	576	39	1	NC	Yes
Rochester	4,581	8,000	3	225	98	0	500	
Sheffield	3,335	1,832	1	NC	0	0	NC	
Shelburne - Arms Library	2,058	0	1	NC	6	0	N/A	
Shelburne - Shelburne Free	2,058	3,511	1	NC	40	0	N/A	
Sherborn	4,200	500	4	NC	109	1	NC	
Stockbridge	2,276	500	1	NC	0	0	N/A	
Sunderland	3,777	4,492	2	NC	64	0	N/A	
Tisbury	3,755	20,845	11	450	68	0	NC	
Truro	2,087	11,372	3	94	21	0	NC	
Warren - Public Library	4,776	1,823	1	26	25	0	N/A	
Warren - West Warren	4,776	0	0	10	24	4	N/A	
Wellfleet	2,749	17,398	6	310	80	0	NC	
Wenham	4,440	14,969	4	24	8	0	N/A	
West Brookfield	3,804	1,832	5	NC	59	0	N/A	
West Newbury	4,149	15,562	4	36	0	0	N/A	
West Tisbury	2,467	0	5	53	62	0	N/A	
Williamsburg - Meekins	2,427	5,473	4	21	146	2	NC	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group C (5,000 - 9,999)								
Adams	8,809	1,832	1	20	1	2	N/A	
Ashburnham	5,546	2,500	2	23	169	0	N/A	
Ayer	7,287	15,000	4	100	100	4	NC	
Barre	5,113	1,823	3	60	16	0	691	
Berkley	5,749	5,463	3	2	39	0	801	
Blackstone	8,804	2,864	3	14	0	0	N/A	
Boxford	7,921	17,026	9	90	47	1	N/A	
Chatham - Eldredge	6,625	22,847	10	675	51	4	NC	Yes
Chatham - So. Chatham	6,625	0	0	NC	0	0	N/A	
Cohasset	7,261	12,580	3	NC	134	6	NC	Yes
Dalton	6,892	0	3	25	20	0	NC	
Dighton	6,175	5,218	5	NC	122	3	NC	
Douglas	7,045	2,565	1	25	59	0	N/A	
Dover	5,558	13,764	7	300	119	10	63,024	
Eastham	5,453	0	6	450	58	0	7,289	
Freetown	8,472	7,958	3	16	39	2	NC	
Georgetown	7,377	3,700	2	10	49	0	N/A	
Granby	6,132	5,320	3	NC	26	1	NC	Yes
Great Barrington	7,527	0	2	24	65	3	NC	
Groton	9,547	1,832	6	67	274	0	17,224	
Groveland	6,038	0	2	NC	54	1	N/A	
Halifax	7,500	9,176	7	NC	174	0	188	Yes
Hamilton	8,315	17,138	11	68	8	0	2,446	
Hampden	5,171	1,832	3	NC	50	0	NC	
Hanson	9,495	9,716	10	57	224	2	47,898	
Harvard	5,981	15,543	7	NC	85	2	NC	
Hopedale	5,907	1,832	0	19	40	0	NC	
Lakeville	9,821	6,685	1	12	3	0	202	
Lancaster	7,380	12,202	1	NC	0	6	N/A	

FY2001 Featured Report - Electronic Services

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Lee	5,985	3,107	1	1	0	0	N/A	
Lenox	5,077	2,262	5	102	113	9	N/A	
Lincoln	8,056	18,549	5	NC	34	13	NC	
Littleton	8,184	0	6	74	153	2	NC	
Lunenburg	9,401	2,332	2	NC	100	0	NC	
Manchester-by-the-Sea	5,228	16,577	3	91	25	1	NC	
Marion	5,123	10,940	3	NC	0	3	NC	
Mattapoisett	6,268	11,800	7	19	63	4	6,417	Yes
Mendon	5,286	1,832	6	6	237	0	NC	
Merrimac	6,138	3,700	4	28	228	0	NC	
Middleton	7,744	3,700	6	47	25	2	NC	
Millis	7,902	14,244	4	25	17	11	1,162	
Monson	8,359	13,252	7	NC	0	0	N/A	
Montague	8,489	1,832	1	NC	0	0	NC	
Nantucket	9,520	25,215	16	NC	45	2	N/A	
Newbury	6,717	13,554	12	42	2	2	NC	
Norwell	9,765	14,779	3	NC	61	8	N/A	Yes
Orange	7,518	0	4	NC	30	0	N/A	
Orleans	6,341	23,158	7	380	15	2	N/A	
Plainville	7,683	8,148	5	16	40	2	5,068	
Rockport	7,767	18,779	9	90	31	1	N/A	
Rowley	5,500	750	2	1	16	0	NC	
Rutland	6,353	1,685	7	40	43	1	N/A	
Salisbury	7,827	9,493	2	40	2	0	N/A	
Shirley	6,373	2,332	12	240	65	1	NC	
Southampton	5,387	1,832	1	12	6	0	N/A	
Southborough	8,781	3,000	2	96	136	6	NC	
Southwick	8,835	1,832	3	37	54	0	N/A	
Sterling	7,257	2,864	8	162	52	5	NC	
Stow	5,902	11,359	5	NC	0	0	N/A	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Sturbridge	7,837	3,864	7	68	131	0	NC	
Sutton	8,250	1,750	3	7	55	0	N/A	
Templeton	6,799	2,075	1	15	10	0	N/A	
Topsfield	6,141	24,487	14	125	2	6	N/A	
Townsend	9,198	6,302	2	14	33	0	38,352	
Upton	5,642	4,254	2	306	26	15	10,211	
Ware	9,707	6,526	2	NC	68	0	N/A	
West Boylston	7,481	2,482	10	NC	99	6	NC	
West Bridgewater	6,634	12,183	9	195	67	3	NC	Yes
Westminster	6,907	5,896	3	43	71	0	5,616	
Williamstown	8,424	14,881	9	NC	186	14	NC	
Winchendon	9,611	2,015	3	20	57	0	N/A	

FY2001 Featured Report - Electronic Services

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group D (10,000 - 14,999)								
Abington	14,605	12,408	5	250	1	4	N/A	
Acushnet	10,161	7,608	3	NC	89	5	N/A	
Ashland	14,674	12,607	3	75	14	0	NC	
Athol	11,299	2,262	3	100	65	3	8,448	
Bedford	12,595	26,710	3	NC	101	11	NC	
Belchertown	12,968	16,532	7	248	166	2	N/A	
Brewster	10,094	22,296	6	90	2	0	NC	
Carver	11,163	11,195	15	108	104	6	128,420	Yes
Charlton	11,263	1,832	2	5	75	7	N/A	
Clinton	13,435	2,000	2	97	77	10	N/A	
Dudley	10,036	6,886	3	15	24	1	206	
Duxbury	14,248	19,701	13	NC	338	4	78,000	
East Bridgewater	12,974	8,434	2	10	49	2	N/A	
East Longmeadow	14,100	15,398	7	NC	95	3	NC	
Grafton	14,894	1,832	6	19	70	1	NC	
Hanover	13,164	15,995	7	NC	39	3	N/A	
Harwich - Brooks	12,386	22,313	5	199	142	0	NC	
Harwich - Chase	12,386	0	1	2	1	0	N/A	
Harwich - Harwich Port	12,386	1,000	1	3	10	0	N/A	
Holbrook	10,785	12,436	7	75	77	3	N/A	
Holliston	13,801	16,347	6	15	125	13	NC	
Hopkinton	13,346	0	3	90	31	4	NC	
Hull	11,050	12,800	5	60	53	10	N/A	
Ipswich	12,987	21,085	8	170	33	1	NC	
Kingston	11,780	11,643	12	135	106	5	NC	Yes
Leicester	10,471	1,832	6	NC	125	0	N/A	
Lynnfield	11,542	30,403	6	565	77	10	NC	
Mashpee	12,946	17,786	4	77	20	1	N/A	
Maynard	10,433	13,859	4	21	28	24	NC	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Medfield	12,273	20,442	10	NC	191	8	N/A	
Medway	12,448	18,245	7	14	112	8	NC	
Millbury	12,784	2,262	3	NC	2	0	NC	
Norfolk	10,460	9,246	9	72	192	3	7,794	
North Adams	14,681	14,009	9	183	17	1	23,465	
North Reading	13,837	17,733	9	5	49	0	NC	
Northborough	14,013	20,784	4	32	174	2	N/A	
Northbridge	13,182	2,774	1	15	0	0	N/A	
Oxford	13,352	0	14	90	101	0	N/A	
Palmer	12,497	18,509	26	500	117	8	23,414	
Pepperell	11,142	33,647	4	NC	163	0	N/A	
Raynham	11,739	9,117	1	16	0	1	N/A	
Rehoboth	10,172	7,521	4	NC	6	0	N/A	
Seekonk	13,425	17,123	31	525	416	8	118,517	
Spencer	11,691	2,015	2	NC	84	0	N/A	
Swampscott	14,412	27,780	8	191	50	1	4,871	
Tyngsborough	11,081	10,162	3	160	47	0	NC	
Uxbridge	11,156	8,740	3	29	15	1	N/A	
Wayland	13,100	21,178	9	60	86	11	NC	
Weston	11,469	24,495	11	350	160	11	NC	
Westport	14,183	14,109	2	NC	5	0	NC	
Westwood	14,117	21,691	10	NC	157	10	NC	
Whitman	13,882	12,177	3	56	29	●	N/A	Yes
Wilbraham	13,473	23,077	5	160	64	2	4,422	
Wrentham	10,554	8,468	0	70	158	0	N/A	

FY2001 Featured Report - Electronic Services								
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group E (15,000 - 24,999)								
Acton - Memorial	20,331	22,260	4	245	109	10	N/A	
Acton - W. Acton	20,331	0	0	NC	0	0	N/A	
Amesbury	16,450	19,476	3	225	17	0	NC	
Auburn	15,901	23,763	4	NC	71	4	N/A	
Bellingham	15,314	14,811	3	45	65	14	NC	
Belmont	24,194	36,974	9	280	343	18	NC	Yes
Bourne	18,721	27,474	8	384	114	1	NC	
Burlington	22,876	31,216	5	273	419	8	NC	
Canton	20,775	21,642	10	3,000	375	4	NC	Yes
Concord	16,993	38,152	16	NC	197	35	64,314	
Dedham	23,464	29,500	9	NC	38	0	NC	
Dennis - Memorial	15,973	0	5	80	103	0	N/A	Yes
Dennis - Sears	15,973	0	3	23	50	0	N/A	
Dennis - South Dennis	15,973	0	3	24	0	0	N/A	
Dennis - Town	15,973	28,172	3	40	72	0	N/A	
Dennis - West Dennis	15,973	0	4	54	4	0	N/A	
Easthampton	15,994	2,132	2	53	83	0	NC	
Easton	22,299	15,777	15	44	36	17	7,039	Yes
Fairhaven	16,159	19,782	2	144	53	5	14,187	
Foxborough	16,246	19,777	10	NC	71	5	68,811	
Gardner	20,770	18,785	3	117	33	0	N/A	
Greenfield	18,168	17,265	7	800	65	0	NC	
Hingham	19,882	25,384	10	800	144	0	NC	Yes
Holden	15,621	22,797	5	166	37	0	N/A	
Hudson	18,113	24,193	4	115	74	10	NC	
Longmeadow	15,633	18,966	11	154	105	6	NC	
Ludlow	21,209	4,264	2	50	6	2	N/A	
Mansfield	22,414	13,200	11	73	224	6	6,570	Yes
Marblehead	20,377	32,149	11	428	216	4	NC	

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Marshfield	24,324	21,612	10	NC	196	23	NC	Yes
Middleborough	19,941	15,797	10	224	90	5	10,054	
Newburyport	17,189	28,991	20	167	0	0	NC	
Norton	18,036	15,445	3	500	198	11	12,928	
Pembroke	16,927	16,968	6	226	203	0	20,088	
Reading	23,708	34,768	20	NC	115	9	NC	Yes
Rockland	17,670	14,000	11	81	24	4	NC	Yes
Sandwich	20,136	29,349	20	206	55	1	N/A	Yes
Scituate	17,863	18,609	7	350	57	0	NC	Yes
Sharon	17,408	18,967	10	NC	118	10	18,192	Yes
Somerset	18,234	17,707	4	807	19	7	N/A	Yes
South Hadley - Public	17,196	18,853	4	125	125	13	18,992	
South Hadley - Gaylord	17,196	0	3	10	37	0	N/A	
Southbridge	17,214	21,278	4	113	57	2	NC	
Stoneham	22,219	26,040	13	NC	7	19	9,777	
Sudbury	16,841	28,099	15	NC	2	1	NC	
Swansea	15,901	15,010	6	NC	25	7	N/A	
Wakefield	24,804	33,142	24	1,762	312	4	16,490	
Walpole	22,824	20,750	6	200	0	3	NC	Yes
Wareham	20,335	20,359	7	148	170	15	N/A	Yes
Webster	16,415	6,804	6	NC	9	1	N/A	
Westborough	17,997	26,001	0	NC	34	0	NC	
Westford	20,754	30,816	15	2,621	11	11	NC	
Wilmington	21,363	25,578	0	119	9	0	6,218	
Winchester	20,810	32,117	9	572	291	11	NC	
Winthrop	18,303	29,674	12	108	162	4	N/A	
Yarmouth	24,807	41,754	18	429	140	0	24,529	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group F (25,000 - 49,999)								
Agawam	28,144	23,047	5	136	364	3	N/A	
Amherst	34,874	40,264	14	400	264	8	553,363	
Andover	31,247	43,710	30	682	562	24	1,756,940	Yes
Arlington	42,389	35,287	18	1,877	158	20	NC	
Attleboro	42,068	19,784	15	256	212	3	8,500	Yes
Barnstable - Centerville	47,821	14,820	5	180	0	5	N/A	
Barnstable - Cotuit	47,821	14,107	5	160	75	2	1,235	
Barnstable - Hyannis	47,821	28,124	18	750	45	0	NC	
Barnstable - Marstons Mills	47,821	12,610	4	510	32	0	9,118	
Barnstable - Osterville	47,821	16,223	5	240	7	0	N/A	
Barnstable - Sturgis	47,821	15,630	6	15	80	0	23,000	Yes
Barnstable - Whelden	47,821	10,088	3	NC	1	0	N/A	
Beverly	39,862	37,488	14	1,388	3	4	18,115	
Billerica	38,981	30,000	20	63	135	21	N/A	
Braintree	33,828	23,336	13	NC	110	3	N/A	
Bridgewater	25,185	15,689	7	1,321	345	14	11,198	
Chelmsford	33,858	44,759	25	NC	301	3	NC	
Chelsea	35,080	9,780	3	80	15	1	NC	
Danvers	25,212	31,249	9	NC	1	2	8,915	
Dartmouth	30,666	28,948	9	2,512	8	5	NC	
Dracut	28,562	19,373	5	530	160	0	NC	
Everett	38,037	31,377	9	662	86	1	24,837	
Falmouth - Public Library	32,660	54,517	18	2,144	64	7	47,440	
Falmouth - West Falmouth	32,660	0	0	NC	0	0	N/A	
Falmouth - Woods Hole	32,660	8,000	0	15	33	0	N/A	
Fitchburg	39,102	21,373	18	NC	61	1	18,111	
Franklin	29,560	23,230	11	840	98	11	NC	
Gloucester	30,273	33,895	20	530	19	2	304,391	
Holyoke	39,838	18,624	6	132	39	1	1,040	

13

FY2001 Featured Report - Electronic Services

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Leominster	41,303	24,697	4	23	24	5	N/A	
Lexington	30,355	38,267	11	451	253	16	72,180	
Marlborough	36,255	28,201	5	303	260	5	NC	
Melrose	27,134	32,887	26	NC	11	1	12,750	
Methuen	43,789	25,315	7	80	221	0	N/A	
Milford	26,799	31,758	15	NC	147	8	136,922	
Milton	26,062	22,815	16	325	80	4	12,750	
Natick - Bacon	32,170	0	1	NC	32	1	NC	
Natick - Morse	32,170	39,425	21	1,500	214	14	NC	
Needham	28,911	26,368	9	854	127	10	13,750	
North Andover	27,202	28,743	7	200	213	6	36,000	
North Attleborough	27,143	14,400	3	150	16	0	N/A	Yes
Northampton - Forbes	28,978	36,234	7	386	5	2	589,662	
Northampton - Lilly	28,978	0	2	18	34	0	NC	
Norwood	28,587	21,317	8	136	229	10	NC	
Peabody	48,129	40,208	25	468	175	4	811,061	
Pittsfield	45,793	33,839	8	NC	244	6	24,936	
Randolph	30,963	22,413	3	NC	76	0	N/A	
Revere	47,283	29,949	16	1,100	86	1	NC	
Salem	40,407	33,022	10	541	40	12	N/A	
Saugus	26,078	31,276	18	250	40	5	NC	
Shrewsbury	31,640	33,946	5	111	132	35	15,089	
Stoughton	27,149	18,245	3	138	10	3	NC	
Tewksbury	28,851	18,500	10	340	84	2	NC	
Watertown	32,986	43,059	27	NC	906	36	458,313	Yes
Wellesley	26,613	46,154	26	NC	173	39	NC	
West Springfield	27,899	23,041	9	576	156	1	9,984	
Westfield	40,072	30,509	13	200	411	0	N/A	
Woburn	37,258	21,991	6	247	0	19	92,930	

FY2001 Featured Report - Electronic Services							
Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group G (50,000 - 99,999)								
Brockton	94,304	19,917	11	1,853	35	3	412,062	
Brookline	57,107	62,569	17	1,312	91	31	51,000	
Chicopee	54,653	27,713	31	200	37	0	5,100	
Fall River	91,938	49,746	6	320	59	6	64,396	
Framingham	66,910	46,509	16	525	225	16	640,982	
Haverhill	58,969	43,866	30	937	115	4	39,084	
Lawrence	72,043	30,422	13	703	161	15	33,107	
Lynn	89,050	34,776	10	305	22	10	44,216	
Malden	56,340	18,556	13	160	8	6	NC	
Medford	55,765	20,896	10	660	268	12	NC	
New Bedford	93,768	47,234	27	3,997	1,488	7	48,885	
Newton	83,829	56,773	44	NC	1,661	20	NC	
Plymouth	51,701	33,965	9	NC	29	15	37,473	Yes
Quincy	88,025	44,357	107	NC	189	26	NC	Yes
Somerville	77,478	40,351	14	600	127	10	N/A	
Taunton	55,976	35,088	12	92	48	4	8,703	
Waltham	59,226	40,605	16	960	256	12	386,900	
Weymouth	53,988	21,900	6	NC	46	8	N/A	

FY2001 Featured Report - Electronic Services

Library	2000 Pop	Network Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec. Format	Electronic Subscrip.	Web Page Hits	Ebook Readers
Population Group H (100,000 +)								
Boston	589,141	273,270	391	20,770	3,117	243	18,585,185	
Cambridge	101,355	48,478	48	965	80	15	119,103	
Lowell	105,167	42,456	5	355	15	1	8,283	
Springfield	152,082	4,293	35	NC	4,140	14	1,497,289	
Worcester	172,648	79,702	24	643	1,023	15	105,159	

Appendix - Definitions for Data
in the Electronic Services Report, FY2001

Column Heading	Definition
Library	Name of the Municipality or Municipality-Library.
2000 Population	2000 U.S. Bureau of the Census population for the municipality.
Region	Regional Library System in which the municipality is located. (B=Boston, C=Central, M=MetroWest, N=Northeast, S=Southeastern, W=Western)
Network Expenditures	Operating expenditures reported for membership in an automated resource sharing network.
GUI Internet PC's	Number of GUI Internet terminals for patron use reported by library as of June 30, 2001. Graphical User Interface (GUI) allows the user to provide input and receive output interactively by manipulating menu bars, icons, and moveable, resizable windows by means of a keyboard and/or pointing device such as a mouse. Netscape and Internet Explorer are examples.
Users of Electronic Resources	Average weekly number of the public's **in-library** contacts, regardless of length of time, with any of the library's electronic resources. Electronic resources include, but are not limited to Internet (WWW, email, telnet, other), online indexes (and full-text databases), CD-ROM reference sources, software, and the online catalog. Not included is staff use of these resources. Note that a library may have reported counts for some resources, e.g. databases but, not for others, e.g. PACs. NC = Not counted.
Materials in Electronic Format	Number of library-owned or leased **REFERENCE** and **CIRCULATING** library materials designed to be processed by a computer such as CD-ROMs, floppy disks, magnetic tapes and magnetic disks. Examples are products on CD-ROM, tape or disk, locally-mounted databases and U.S. Census data tapes. Bibliographic records used to manage the collection, library system software, and microcomputer software used only by the library staff are excluded.
Electronic Subscriptions	Number of subscriptions, as of 6/30/01, for materials in electronic format including individual publications and databases received through an automated network. Databases are counted by the name of the database not by the titles in the database. Excludes regional and statewide MBLC subscriptions available through the library's regional membership.
Web Page Hits	Annual number of retrievals of any item, such as a page or a graphic, from the library's homepage. For example, when a visitor accesses the library's homepage which has four graphics, that's 5 hits, one for the page and four for the graphics.

Column Heading	Definition
Ebook Readers	Whether the library had an ebook reader(s) for patron use as of 6/30/01. An ebook reader is a dedicated hardware device built especially for storing and displaying ebooks that has a high-quality screen and special capabilities for book reading such as annotating text and bookmarking pages. Examples include the Rocket eBook, the SoftBook and the Everybook. (D. Hawkins. "Electronic Books: A Major Publishing Revolution, Part I" Online 7/8-2000 p. 16) Excludes personal computers and digital assistants.

Massachusetts Public Library Data Reports

➤ *Children's Services, FYxxxx Data* (distributed in May)
Selected statistics related to children's services including staffing, programming, holdings and circulation.

➤ *Circulation and Holdings Report, FYxxxx* (distributed in January)
Various public library circulation and holdings raw data. Also includes circulation per FTE, per hour open and per capita and holdings per capita data.

➤ *Education & Staffing Report, 7-1-xxxx* (distributed in January)
Public library staffing levels and distribution of the staff's highest educational level. Staffing level data includes: total full-time equivalencies (FTE), number full time and part time, and FTE for MLS, librarian, children's librarian and non-custodian positions as well as total hours open per non-custodian FTE. Director's education level and length of work week are displayed.

➤ *Electronic Services, FYxxxx Data* (distributed in May)
Selected statistics related to electronic services including: web page hits, uses of electronic resources, electronic subscriptions and materials in electronic format.

➤ *Featured Reports, FYxxxx Data* (distributed in the spring)
Reports on changing topics present public library data not displayed in other reports.

➤ *Financial Statistics Report, FYxxxx Data* (distributed in February)
Raw and per capita figures for each reporting public library's (including branches) total municipal appropriation, operating income, and salary, materials, other and total operating expenditures. Also included are percent of total operating expenditures spent for salaries, materials and other expenditures.

➤ *The FYxxxx Municipal Pie...What's Your Share?* (distributed in March)
Relates the amount expended from the general fund by each city and town on public library service, to the amount expended to operate the entire municipality.

➤ *Public Library Outlets, FYxxxx Data* (distributed in May)
Selected statistics relating to public library outlets including: staffing, holdings and circulation.

➤ *Rankings Report, xxxx Data* (distributed in March)
Each municipality's rank within its population group and within the entire state based on its library's per capita values for certain income and expenditure data. For services, the indicators are: FTE per 10,000 population, MLS FTE per 10,000, hours open per week, direct and total circulation per capita and holdings per capita.

➤ *Salaries Report, 7-1-xxxx* (distributed in January)
Hourly minimum and maximum salaries for up to 17 public library position classifications from Library Director to Custodian. Annual salary for the Library Director is also displayed.

➤ Services Report, FYxxxx (distributed in January)
Services data includes number of terminals with Internet, GUI access, average weekly visits, reference questions and hours open. Counts are provided for weekend days open, branches, adult and children's programs and attendance. Average hours open on weekends is also shown.

➤ *Summary Tables and Graphs, xxxx Data* (distributed in March)
Statewide, population group and regional totals of various incomes, expenditures, holdings, circulation, services and staffing data. Subject index provided.

Massachusetts Academic Library Data, Fall xxxx, Selected Statistics (distributed in the spring)

Massachusetts School Library Media Center Report, Fall xxxx (distributed in May)

Massachusetts Special Library Statistics Report, FYxxxx Data (distributed in November)

Within several weeks of the print distribution (after March for the public library series), the reports are available in PDF format and the related spreadsheet and database files are available for downloading from the Board's webpage, http://www.mlin.lib.ma.us/mblc/sadac/data_coordination_index.shtml.